

Engagement / Project Profile

Customer

Rapid Reporting

Dates

March 2009

Principle

Darrell Reynolds, Senior Project Manager

Key Contact

Ray Petta, Chief Operating Officer
Rpetta@rapidreporting.com
(817)263-3202

Summary of Services

Partnering with DataSpan, a full service Data Center Infrastructure Solution provider, Technology Team created a relocation project plan that focused on minimizing downtime to reduce customer and revenue impact.

Relocation Strategy: With 80 employees to relocate, as well as a small server room and the **implementation of a new, off-site DR**, we designed a move plan to satisfy IT objectives while maintaining business flow.

Personnel Move: Concentrating on the departmental needs, we built a schedule to relocate all employee systems during a weekend window.

Server Move: Our next step was the relocation of several servers to the new facility. We accomplished this activity after all employee moves were completed, to ensure that focus remained on user systems prior to DC migration. Upon completion of the local server move, our techs then relocated DR systems to off-site co-location facility in Dallas. Business disruption was minimal and systems were up and running with no issues in less than 24 hours.

Project Management: Responsible for all activities relating to Data Center and Personnel Technology Move, including project management, consulting, and oversight of internal and external move teams.

Environment

Dell
Unisys
Cisco