

Engagement / Project Profile

Customer	Southwest Bank
Dates	February 2009
Principle	Darrell Reynolds, Senior Project Manager
Key Contact	Jason Alger, Network Systems Engineer Jason.alger@southwestbank.com (817)247-7864
Summary of Services	<p>Partnering with DataSpan, a full service Data Center Infrastructure Solution provider, Technology Team created a relocation project plan that focused on minimizing downtime to reduce customer and revenue impact.</p> <p>Relocation Strategy: Utilizing new infrastructure, including cabinets, PDU's, KVM and Switches, Technology Team/DataSpan created a "Plug and Play" environment to integrate existing servers into new location with little "real time" impact. Rail shelves were pre-installed, cables managed and labeled, and client exposure to downtime was successfully minimized.</p> <p>Server Move: Relocated all servers in a same day, two-phase project plan. The critical path core services of mainframe, internet banking and ATM were addressed with the first phase, while remaining application and storage servers were relocated in the second phase. Total downtime for "critical path" was 2 hours, with the entire relocation completed in 5 hours.</p> <p>Project Management: Responsible for all activities relating to Data Center Move, including project management, consulting, and oversight of internal and external move teams.</p> <p>Chaired weekly project meetings, produced minutes, action items, tasks and reporting. Created origin and destination mapping and elevation diagrams.</p>
Environment	(40+) Dell and Unisys Servers. Firewall, Mainframe, Internet Banking, ATM Services.