

## Engagement / Project Profile

<b>Customer</b>	<b>Texas Capital Bank</b>
<b>Dates</b>	February and June 2009
<b>Principle</b>	Darrell Reynolds, Senior Project Manager
<b>Key Contact /Reference</b>	Lenny Whitsell, Information Technology Service Desk Manager lenny.whitsell@texascapitalbank.com (972)560-4566
<b>Summary of Services</b>	<p>Provided Project Management, Technical Assistance and Asset Management to support two-phased relocation with over <b>450 employees</b> moving from four locations into two locations.</p> <p><b>Project Management Services:</b> Provided overall project management for relocation. This included detailed analysis of move environments, critical time management, vendor communication and departmental coordination.</p> <p><b>Asset Management Services:</b> Technology Team performed a full inventory of all information systems relocating. This included systems make, model and serial number. We also captured peripheral details to better control the move environment. Prior to the relocation, each employee system was accompanied by an inventory sheet detailing specifically all relevant hardware associated with the user. Coupled with <b>extensive labeling and quality control</b>, our relocation strategy proved successful in managing even the minutest details of this relocation.</p> <p><b>Technical Assistance:</b> Utilizing Technology Team’s proven methodologies to decommission, prep for transportation, and reinstall, our client experienced no equipment failure.</p>
<b>Environment</b>	Banking environment including executive branch and operations. Two-phased move to support 450 employees relocating. Multiple origin and destination locations. System complexities varied.